

Terms & Conditions

Macarthur Hummer Hire endeavours to ensure your planned activity is your special occasion.

By NSW law; NSW Transport & Infrastructure (formally the Ministry of Transport) & RTA has set out rules and regulations pertaining to Public Passenger vehicles that we must abide by. These rules and regulations are listed below and incorporated into Macarthur Hummer Hire's terms & policies.

Please take the time to read through our Terms and Conditions. If you have any queries on our Terms and Conditions please contact our office for further assistance on (02) 4626-1900.

We reserve the right to change the Terms and Conditions without notice. A current version of the Terms and Conditions is always available on our web site, and you should check this regularly for changes.

1) CONDUCT OF PASSENGERS:

a.. The driver is responsible for the safety of the vehicle. Any passenger whose conduct is in breach of statutory regulations may be removed from the vehicle or prevented from boarding on the driver's authority.

b.. The Hirer will be responsible for the conduct of passengers and for any damage caused to the vehicle by passengers during the hire be it accidental or intentional.

c.. Macarthur Hummer Hire reserves the right to charge the hirer for any damage caused during the course of any hire.

d.. **NO SMOKING** is permitted in any of our vehicles. (It is against the law in NSW to smoke in a Public Transport Vehicle).

e.. The driver reserves the right to refuse to transport persons under the influence of intoxicating liquor or drugs, or who are, or are likely to become objectionable to other people inside or outside the vehicle.

f.. If there is unsociable or unruly behavior on or off the vehicle at any time, the driver has the right to terminate the charter immediately and if necessary call the police.

g.. Any unruly or overly intoxicated passenger may be refused entry into the limo should the driver feel that he or she may become unruly, sick or abusive.

h.. Macarthur Hummer Hire shall not be liable for any loss or inconvenience caused by the termination of its service due to unruly behavior.

i.. Passengers may be fined by the police and, or the NSW Transport & Infrastructure (formally the Ministry of Transport) for unruly behavior.

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j.. Passengers must not interfere with any equipment inside the vehicle at any time.

k.. The Hirer is responsible for the cost of repairs resulting from any damage caused to the vehicle by any members of the hiring party, during the charter or hiring of the vehicle and is payable as soon as such cost is determined.

l.. At no time is anyone to open the emergency exit located in the middle of the roof, unless in the case of an emergency where the regular doors are inoperable. IT IS NOT A SUNROOF! Not only is it dangerous to have body parts protruding for a motor vehicle the only way to do so is by not wearing a seat belt which is mandatory by law! The hirer will be responsible for any fines/infringements obtained due to someone using the emergency exit.

m.. Seat belts are fitted to the vehicle and MUST be used at all time. Failure to do so may result in termination of the charter and possible fines from police. The hirer will be responsible for any fines/infringements obtained due to not wearing seat belts.

2) FOOD & BEVERAGE:

a.. No food or beverage is to be consumed in the limo without the knowledge and consent of the driver.

b.. Passengers must remove all rubbish on exiting the vehicle. A \$88.00 (inc GST) fee, per hire, may be charged if the vehicle returns in an unreasonable state.

c.. Macarthur Hummer Hire reserves the right to charge the hirer for all extra charges, cleaning and damage fees, fines and penalties.

3) ALCOHOL:

a.. NO ALCOHOL is to be brought onto the limo without the knowledge and consent of the driver.

b.. There is to be no opened or unopened alcohol brought on the bus at any time. If you'd like to bring unopened alcohol on the bus please request in writing prior to service.

4) ADDITIONAL CHARGES:

a.. If you feel the need to extend the time of you hire the price will be negotiated and signed for on the Macarthur Hummer Hire Hire Extension form which is carried by the driver. As soon as the hire is finished the driver will return to base and process the transaction

b.. Should any transaction not go through for any reason an additional administration fee of \$25.00 per day will be added every day until payment is made in full.

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c.. If a payment has to be made by cheque (preferred method is credit card or cash) and an administration fee of \$50.00 for any dishonored cheques on top of any fees charged by any banking institution fees charged to us. The administration fees as set out in section 4, paragraph b will also be incurred until payment is made in full.

d.. The hirer is responsible for allocating a safe & legal pick up point. The Hirer shall be liable for all fines & penalties resulting from inappropriate or illegal pick up locations in clearways, no stopping zones, no parking zones and no standing zones.

5) Payments and Cancellations:

a.. A minimum of 20% of the total booking fee must be paid to secure the booking date and time.

b.. All fees must be paid in full no later than 7 day prior to your booking date for formals and 1 month prior for weddings and all bookings that exceed 1 hour

c.. If you wish to cancel a booking for a formal for any reason it must be done no later than 14 days prior for a formal to receive a full refund less a \$20 administration fee. Cancellations done between 14 and 7 days from your booking day will incur a 10% cancellation fee.

d.. Any formal booking cancelled within 7 days to 2 days of the booked date (after being paid for) will incur a 50% cancellation fee

e.. Any booking cancelled within 48 hours of booking date will not receive a refund

Note: You are hiring the vehicle so it is your responsibility to make sure you are organized properly. If you have booked a date and do not make the full and final payment in advance by the time stated above we will assume that you have abandoned your booking and will make that date/time available for another customer to book.

Signature of Hirer _____

Signature of Witness _____

Name Of Hirer _____

Name Of Witness _____

Date _____/_____/_____

Date _____/_____/_____

The Simple Rules

If you break or damage anything YOU WILL pay for it to be replaced with a new one.

If you willfully break or damage anything your hire will be terminated immediately whenever and wherever it happens to occur and all passengers will be removed from the vehicle. There will be no refund, in part or full, for the hire and the broken or damaged item will be paid for by the hirer.

If anyone opens the emergency exit (the thing that looks like a sunroof but isn't) for any reason other than in the case of an accident where the doors are not operational the hirer will be billed \$88.00 (inc GST) to reset the alarm

If any passengers are found not to be wearing their seat belts they will be warned once and once only. If found to be not wearing them a second time the hire will be terminated and all passengers will be removed from the vehicle. There will be no refund, in part or full, for the hire and the broken or damaged item will be paid for by the hirer.

If any passenger throws up inside the limo the hirer will be billed for the cleaning. Steam cleaning of the mat and the carpet will be a minimum cost of \$165 (inc GST). If there is any remaining odor after 2 days the carpet may need to be replaced which will be paid for by the hirer. This will be done immediately as the vehicle is in constant use.

If anyone is found to be smoking inside the limo the hire will be immediately terminated and the hirer will pay a cleaning fee of \$88.00

If anything is spilt inside the limo the hirer will pay a minimum cleaning fee of \$88.00

- Treat the limo with respect
- If you break it, you own it
- Act like an idiot and your ride will be over